

RESIDENTIAL AWNING FREIGHT

Due to the nature and size of the awning it will be shipped via truck freight using a Carefree approved carrier. Carefree requires someone to be present at the time of delivery to sign and inspect the product to ensure it is not damaged.

The freight company will contact the purchaser to arrange a date and time of delivery in advance. If the Purchaser is not present at the time of delivery the freight carrier will not deliver the product, and the Purchaser may be required to pay an additional fee for another attempt at delivery.

At the time of delivery it is the Purchaser's responsibility to inspect the shipment to ensure it is not damaged. It is recommended the Purchaser take their time inspecting the product by carefully removing it from the packaging and inspecting all components for defects. If the product is damaged, the Purchaser must refuse the shipment. The freight carrier will require the Purchaser to sign the BOL (Bill of Lading) indicating the freight was damaged. The Purchaser must then immediately contact Carefree to inform them of the damaged shipment, and the refusal to take the product.

If the Purchaser accepts the damaged freight Carefree will not be responsible for any damages to the product, under warranty or otherwise.