

RESIDENTIAL AWNING ORDER CHANGES & CANCELLATIONS AND RETURNS

Order Changes & Cancellations

Please make sure when ordering an awning the measurement guidelines are followed exactly as described. Carefree is able to manufacture and ship orders quickly, and once an order is shipped it cannot be cancelled.

Returns

Product may not be returned to Carefree without prior authorization from a Carefree Customer Service Representative. All returns must be clearly marked with the Authorization Return Number provided by Carefree.

Carefree will not refund the freight charged to the Purchaser for the shipment.

Purchaser is responsible for paying any return freight to Carefree.