

# **DEALER SERVICE BULLETIN**

**JUNE 2009** 

# PATIO AWNING REPLACEMENT CANOPIES

PLEASE FORWARD TO:

**Dealer Service** 

SERVICE MANAGER WARRANTY MANAGER PARTS MANAGER

This bulletin is to clarify the installation of the polyrod in the 2 styles of replacement patio awnings.

There are two types of field replacement canopies available for Carefree patio awnings (Spirit, Fiesta, Simplicity, Eclipse and Travel'r) and similar style awnings manufactured by other companies.

Custom Orders:

These orders are made according to the specifications given on the canopy order form (see page 3). This includes size, color and fabric type. For Carefree awnings, the canopy is made as one piece (valance and canopy are one piece). For other manufacturers, the canopy is made in two pieces (canopy and valance are separate). The polyrods are sewn into the fabric.

Universal Canopies: These canopies are made in generic sizes (even foot increments for center of arm to center of arm measurement) and colors and stocked by distributors for These are made in two pieces (canopy and valance are separate). Two sizes of polyrod (1/4" & 3/16") are sent separately and are put in canopy by the installer. Instructions for installing the polyrod are included with the canopy (a copy is also attached to this bulletin, see page 2).



## **POLYROD INSTALLATION**

THESE INSTRUCTIONS ARE FOR INSTALLING THE POLYROD
IN UNIVERSAL REPLACEMENT CANOPIES

#### **RV Kits**

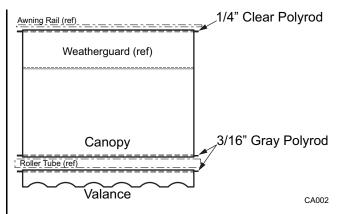
NOTE: The kit contains two sizes of polyrod. The 3/16" (gray) polyrod is used to secure the canopy and valance to the roller tube. The 1/4" (clear) polyrod is used to secure the canopy in the awning rail on the RV.

If the application requires a different size polyrod than what is furnished, remove the polyrod from the old canopy or order the correct size from the distributor.

- Roll out the replacement canopy on a clean flat surface.
   Tip: To avoid damage to the new canopy, spread out the old canopy completely then unroll the new canopy on top of the old one.
- 2. Tie a knot in one end of the braided tube furnished with the canopy. Tie the knot as close to the end as possible.

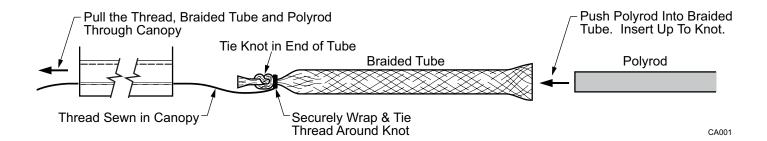
NOTE: Always start with the smallest polyrod and work up to the largest.

 Locate the thread that is sewn into the canopy hem. Wrap and tie the thread to the braided tube behind the knot in the tube. Make sure the knot is good and solid to prevent it from unraveling when pulling the polyrod through the canopy.



CAUTION DO NOT PULL THE THREAD OUT FROM THE HEM. THE THREAD MUST EXTEND OUT THE OTHER END OF THE HEM TO BE ABLE HOLD WHEN PULLING THE POLYROD THROUGH THE HEM.

- 4. Unroll the polyrod and insert one end into the braided tube. Insert the polyrod up to the knot in the braided tube.
  - Tip: To aid in inserting the polyrod, flare the open end of the braided tube. To flare the tube, pinch the tube approximate 1/2" from the end and push in on the end of the tube.
- 5. On the opposite end of the canopy, pull the thread, tube and polyrod through the hem of the canopy.
  - Tip: It is beneficial to have a second person hold the other end of the canopy and guide the polyrod into the hem.
- 6. Remove the tube from the polyrod and trim the polyrod so that there is a minimum of 1" hanging out from each side of the canopy.
  - Tip: To remove the braided tube, push the tube off the polyrod. Do not try to pull it off..
- 7. Reuse the braided tube and repeat steps 3 through 6 for the valance and second canopy polyrod.



Install the canopy according to the instructions found in the product service manuals located at www.carefreeofcolorado.com.

### **PATIO AWNING CANOPY ONLY ORDER FORM**

STEP 1: SELECT AWNING STYLE		
AWNING BRAND:	AWNING MODEL:	☐ STANDARD ☐ XL
Zip Dee replacements are not available at this time		
IS THIS FOR A HI-LO TRAILER?		
□ 1-PIECE CANOPY □ 2-PIECE CANOPY □ 91" EXTENSION □ 94" EXTENSION  "91" & Newer Carefree Awnings Only		
STEP 2: MEASURE		
CENTER ARM TO CENTER ARM: AND/OR MEASUREMENT OF OLD FABRIC:		
STEP 3: SELECT CANOPY FABRIC AND COLOR		
☐ VINYL (COLOR KEY 1) ☐ ☐	ACRYLIC (COLOR KEY 2) CUSTOM ACRYLIC	POLYWEAVE (COLOR KEY 4)
	<u></u>	<u> </u>
	<u>Or Code</u> <u>Name</u> (LIC CANOPY REQUIRES ALUMAGUARD)	<u>Color Code</u> <u>Name</u>
REFER TO THE COLOR CHART FOR STANDARD COLORS. FOR CUSTOM ACRYLIC COLORS, GO TO		
<u>www.carefreeofcolorado.com</u> or <u>www.e-carefree.com</u> .		
PLEASE NOTE: FOR CUSTOM COLORS WITH STRIPES, HORIZONTAL STRIPES ARE STANDARD.		
STEP 4: SELECT VINYL WEATHERGUARD (Used with vinyl canopy only)		
WHITE CREAM		
STEP 5: SELECT ALUMAGUARD / UNIGUARD AND COLOR		
		COLOR
DOES THE CURRENT AWNING HAVE A METAL W		□ SATIN <u>CUSTOM</u>
Do you need alumaguard?		☐ WHITE ☐ CHAMPAGNE
DO YOU NEED UNIGUARD?		☐ BLACK ☐ PEWTER
(UNIGUARD IS ONLY AVAILABLE FOR ECLIPSE AND TRAVEL'R)		
STEP 6: SELECT POLYCORD SIZE		
WHAT IS THE DIAMETER SIZE OF THE POLYCORD AT THE ROLLER TUBE?  U 1/4"  U 3/16"  GRAY  BLACK		
STEP 7: DEALERSHIP INFORMATION	ON	MANDATORY!!
DISTRIBUTOR TO BE BILLED THROUGH:  Order Cannot Be Processed Without Distributor Name		
CAREFREE PRESIDENTS CLUB#: PO#:		
DEALER NAME:		
Address:		
CITY:	STATE:	ZIP CODE:
PHONE:	FAX:	
CONTACT NAME: (IMPORTANT!)	EMAIL:	
STEP 8: SHIPPING INFORMATION		
☐ STANDARD SHIPPING ☐ NEXT DAY ☐ SECOND DAY (SOME LOCATION RESTRICTIONS MAY APPLY)  (ALL NEXT DAY AND SECOND DAY AIR FEES ARE PAID BY DEALER)		
1. FOR PC ORDERS WITH 24 HOUR TURNAROUND, PRODUCT WILL BE SHIPPED WITHIN 24 HOURS OF ORDER.		
2. RUSH SHIPPING FOR PC ORDERS. (PRODUCT SHIPPED SAME DAY AS ORDER) WILL INCUR AN ADDITIONAL \$25.00 FEE.		

- 3. FOR CUSTOM ORDERS, PRODUCT WILL BE SHIPPED WITHIN 72 HOURS OF ORDER



### IS THE ORDER INFORMATION ACCURATE AND COMPLETE?

- → Incomplete orders may delay processing & delivery!
- → All orders are custom manufactured and cannot be returned!

Orders can be placed via

Colorado Your Carefree Distributor or FAX: 1-800-731-8600 or on-line at www.e-carefree.com